



November 29, 2000

To whom it may concern:

The main reason we chose Automation Dynamics to upgrade our count stations was because they simply had a better product than their competitors. A lot of thought went into the design of their software.

Upgrading our system became more and more of a necessity as support and parts for our current system became increasingly difficult to find. Automation Dynamics was able to upgrade our existing system so that we could utilize the latest technology to increase productivity and efficiency. They are able to give continued support on our system and supply us with needed parts.

They took the time to understand our goals and desires and helped us to develop a plan and follow it through. Their goal was clearly to help us reach our own.

My staff and myself like and respect Automation Dynamics and would recommend them to anyone who has similar goals as ours to increase productivity, substantially reduce labor, increase customer satisfaction through better order processing and verification and to use the latest technology to improve operations.

Sincerely,



John Spence
Hamilton Linen